# **Privacy Policy**

This privacy policy has been compiled to better serve those who are concerned with how their 'Personally Identifiable Information' (PII) is being used online. PII, as described in US privacy law and information security, is information that can be used on its own or with other information to identify, contact, or locate a single person, or to identify an individual in context. Please read our privacy policy carefully to get a clear understanding of how we collect, use, protect or otherwise handle your Personally Identifiable Information in accordance with our website.

# What personal information do we collect from the people that visit our blog, website or app?

When ordering or registering on our site, as appropriate, you may be asked to enter your name, email address, mailing address, phone number or other details to help you with your experience.

### When do we collect information?

We collect information from you when you register on our site or enter information on our site.

### How do we use your information?

We may use the information we collect from you when you register, make a purchase, sign up for our newsletter, respond to a survey or marketing communication, surf the website, or use certain other site features in the following ways:

- To allow us to better service you in responding to your customer service requests.
- To follow up with them after correspondence (live chat, email or phone inquiries)

#### Third-party disclosure

We do not sell, trade, or otherwise transfer to outside parties your Personally Identifiable Information unless we provide users with advance notice. This does not include website hosting partners and other parties who assist us in operating our website, conducting our business, or serving our users, so long as those parties agree to keep this information confidential. We may also release information when it's release is appropriate to comply with the law, enforce our site policies, or protect ours or others' rights, property or safety.

However, non-personally identifiable visitor information may be provided to other parties for marketing, advertising, or other uses.

#### Do we use cookies? No

# **Third-party links**

We do not include or offer third-party products or services on our website.

When it comes to the collection of personal information from children under the age of 13 years old, the Children's Online Privacy Protection Act (COPPA) puts parents in control. The Federal Trade Commission, United States' consumer protection agency, enforces the COPPA Rule, which spells out what operators of websites and online services must do to protect children's privacy and safety online.

We do not specifically market to children under the age of 13 years old.

# **SMS Terms of Service**

**The Shead Group LLC** Text Programs. Message and data rates may apply. Message frequency varies. Text "HELP" for help. Text "STOP" to cancel. You can cancel this service at any time. Just text "STOP" to **1-888-969-7822**. After you send the message "STOP" to us, we will send you a reply message to confirm that you have unsubscribed. If you want to join again, just sign up as you did the first time and we will start sending messages to you again. (Message frequency varies) If at any time you forget what keywords are supported, just text "HELP" to **1-888-969-7822**. After you send the message "HELP" to us, we will respond with instructions on how to use our service as well as how to unsubscribe. As always, message and data rates may apply for any message sent to you from us and to us from you. If you have any questions about your text plan, it is best to contact your wireless provider. For all questions about the SMS services provided, you can send an email to **info@medicarehelpguy.com**. If you have any questions regarding privacy, please read our privacy policy.

# **CAN SPAM Act**

The CAN-SPAM Act is a law that sets the rules for commercial email, establishes requirements for commercial messages. It gives recipients the right to have emails stopped from being sent to them, and spells out tough penalties for violations.

#### We collect your email address in order to:

• Send information, respond to inquiries, and/or other requests or questions

#### To be in accordance with CANSPAM, we agree to the following:

- Not use false or misleading subjects or email addresses.
- Identify a message as an advertisement in some reasonable way if it applies.
- Include the physical address of our business or site headquarters.
- Monitor third-party email marketing services for compliance, if one is used.
- Honor opt-out/unsubscribe requests quickly.
- Allow users to unsubscribe by using the link at the bottom of each email.

If at any time you would like to unsubscribe from future emails, email us at **info@medicarehelpguys.com** and we will remove you from ALL correspondence.

# **Contacting Us**

If there are any questions regarding this privacy policy, you may contact us using the information below.

# info@medicarehelpguys.com P.O. Box 3221 Anderson, IN 46018 United States

Last Edited on 06-18-2025